



ALLIANCE
TITLE & ESCROW CORP.

www.alliancetitle.com



Setting the PLATINUM STANDARD in compliance excellence.



Alliance Title & Escrow Corp. proudly adheres to the American Land Title Association's (ALTA) best practices framework.

To learn more about ALTA's Pillars of Best Practices, please visit: www.alta.org/bestpractices/index.cfm

1 BEST PRACTICE #1: "Establish and maintain current License(s) as required to conduct the business of title insurance and settlement services."

- ✓ Alliance maintains all state or county title insurance licenses in each state of operation, including Idaho, Montana, Washington, and Wyoming.
- ✓ Alliance maintains all local business licenses as required by law.
- ✓ Alliance is an active member of the land title associations in each state of operation as well as the national association.

2 BEST PRACTICE #2: "Adopt and maintain appropriate written procedures and controls for Escrow Trust Accounts allowing for electronic verification of reconciliation."

- ✓ All trust accounts are maintained at federally-insured financial institutions and reconciled daily.
- ✓ All employees with access to trust account funds have undergone appropriate background checks.
- ✓ Alliance's effective trust account controls help ensure accuracy and minimize exposure to loss.

3 BEST PRACTICE #3: "Adopt and maintain a written privacy and information security program to protect Non-public Personal Information as required by local, state and federal law."

- ✓ Strict access to any Non-public Personal Information (NPPI) is adhered to by all employees.
- ✓ Electronic security and disaster management plans are maintained for the protection of consumer NPPI information.

4 BEST PRACTICE #4: "Adopt standard real estate settlement procedures and policies that help ensure compliance with Federal and State Consumer Financial Laws as applicable to the Settlement process."

- ✓ All recording documents are tracked for timely delivery for recording and e-recorded whenever possible to verify timely recording of documents.
- ✓ Pricing procedures are calculated automatically and verified manually to ensure compliance with filed rates for all services.

5 BEST PRACTICE #5: "Adopt and maintain written procedures related to title policy production, delivery, reporting and premium remittance."

- ✓ Title policy production and delivery is monitored to ensure timely delivery of policies to customers.
- ✓ Appropriate tracking for all premium reporting and remittance is completed monthly to ensure timely premium payment to underwriters for policies issued.

6 BEST PRACTICE #6: "Maintain appropriate professional liability insurance and fidelity coverage."

- ✓ Alliance maintains liability insurance for errors and omissions and fidelity bond coverage as provided by state law and underwriting agreements.

7 BEST PRACTICE #7: "Adopt and maintain written procedures for resolving consumer complaints."

- ✓ Your feedback is important to Alliance. All complaints are thoroughly documented, addressed and resolved as appropriate to ensure customer satisfaction.

With dozens of convenient locations across Idaho and parts of Montana, Washington, and Wyoming, Alliance Title & Escrow Corp. offers a complete range of residential and commercial real estate title, escrow and information services.

Yes, it matters where you close.

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